

# Lower Mahanoy Township Municipal Authority



## Office Hours

- ❖ *Tuesdays* 9:30 am - 3:30 pm
- ❖ *Wednesdays* 9:30 am - 3:30 pm
- ❖ *Thursdays* 9:30 am - 3:30 pm

Telephone: 570-758- 3615 Fax: 570-758- 5465

Email: [LMTMA@LMTMA.COM](mailto:LMTMA@LMTMA.COM)

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## HYDRANT FLUSHING

**Please note that hydrant flushing is scheduled for Monday, September 24<sup>th</sup> from 3:30 pm to 5:30 pm. Please remember to mark your calendars.** Some things to remember during a flushing are: avoid washing laundry and the use of the dishwasher, remember to check your faucet screen and most importantly watch for flushing crews as you drive through town.

## BOIL WATER ADVISORY

The Authority would like to address the recent boil water advisory with all our water customers. We want to assure our water customers that there was no health or safety issue but precautionary action was taken because water had to be trucked in from another source due to a leak in the system. We would like to thank everyone who did not use any unnecessary water while our operators searched for the leak. We are sorry for any inconvenience this may have caused our customers unnecessarily. We also would like to thank everyone who volunteered their time going door to door passing out the initial boil water advisory and also that the advisory had been lifted. Thank you to the Lower Mahanoy Fire Co and the Hickory Corners Fire Co for their quick response to help pass out flyers and to direct traffic while our operators searched for the leak in our water system.

## WEBSITE

The Lower Mahanoy Township Municipal Authority has a website that our customers can access for newsletters, meeting dates, hydrant flushing dates, contact information and rules and regulations for the water and wastewater systems. If you have internet access, please check out the customer service page with many options available to our customers. **Also look for the link to receive notifications and alerts via email or text. The link is located in the upper right corner of the picture and also in the customer service section.** The web address is [LMTMA.COM](http://LMTMA.COM).

*Customer Service is Our #1 Priority*  
*After hour contact – 274-0554*

### **CASH PAYMENTS**

Any customer of the Authority who desires to make payment for their services in the form of cash shall make their payments in person at the Authority's Office during normal business hours Tuesday through Thursday from 9:30 a.m. to 3:30 p.m. Customers who make payment for their services in cash either through the drop box or mail do so at their own risk. If cash payments are not received and receipted by Authority personnel, it will be presumed that said cash payments have not been made as no proof of payment exists.

### **DAMAGE**

Please contact the Authority Office immediately at 570-758-3615 if you discover that damage has occurred on either the water or wastewater system so that the proper repairs can be scheduled. The Authority would like to say thanks to those people who have taken the time to report damage and/or leaks. It is greatly appreciated.

### **RESERVOIR ROOF UPDATE**

The roof project has been completed and we are back on line. Thank you to all our water customers for their conservation during the project.

### **VENTS & HYDRANTS**

As a result of last year's early snow in October 2011, we would like to remind our customers to remove any snow that is blocking sewer vents or fire hydrants. We thank you for your cooperation in this matter.

### **CUSTOMER INFORMATION UPDATE**

The Authority is requesting that customers who may have had a change of address or phone number recently, to contact our office via the website, mail, phone or in person in order to update their information.

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